**Delivery and Shipping Policy**

**Delivery and Shipping Policy for Cards Carousel**

**Last Updated: 07/08/2024**

**1. Introduction**

This Delivery and Shipping Policy outlines the terms and conditions for the delivery and shipping of products purchased from Cards Carousel.

**2. Order Processing**

**For non-subscription products only:**

* **Processing Time:** Orders are processed within 3-5 business days. You will receive a notification once your order has been shipped.
* **Order Confirmation:** You will receive an order confirmation email with details once your order is shipped.

**For subscription products only:**

* **Processing Time:** Orders are processed in time to be delivered prior to or on the desired delivery date chosen on submission. You will receive a notification once your order has been shipped.

**3. Shipping Methods and Costs**

* **Shipping Methods:** We offer Standard and Express shipping options. Shipping methods and costs will be displayed at checkout for non-subscription orders.
* **Shipping Costs:** Shipping costs are calculated based on the weight of the order and the shipping method chosen, when purchasing non-subscription orders. However, for subscription orders, shipping costs are included within membership fees and no further cost will be required.

**4. Delivery Times**

**Non-Subscription orders:**

**Will be a chargeable fee, unless offers are available at time of purchase.**

* **Standard Shipping:** Estimated delivery time is 3-5 business days.
* **Express Shipping:** Estimated delivery time is 1-2 business days.

**Subscription orders:**

* **No additional charge:** Items being delivered via membership packages will not be charged for postage of cards, additionally to the contracted membership fees.

**5. International Shipping**

* **Not available:** Currently, we do not offer international shipping of our products.

**6. Order Tracking**

Unfortunately, due to the nature of the items sold, once items are dispatched, we will have no further control of tracking orders.

**7. Lost or Damaged Items**

* **Lost Items:** If your order is lost in transit, please contact us at [info@cardscarousel.co.uk](mailto:info@cardscarousel.co.uk) with your order details.
* **Damaged Items:** If your order arrives damaged, please contact us within 7 days of receipt with photos of the damaged items.

**8. Changes to This Policy**

We may update this Delivery and Shipping Policy from time to time. Any changes will be posted on this page with an updated revision date.

**9. Contact Us**

If you have any questions about this Delivery and Shipping Policy, please contact us at:

**Cards Carousel**  
www.cardscarousel.co.uk  
[info@cardscarousel.co.uk](mailto:info@cardscarousel.co.uk)