**Refund Policy**

**Refund Policy for Cards Carousel**

**Last Updated: 07/08/2024**

**1. Introduction**

Cards Carousel is committed to providing high-quality services. If you are not satisfied with your subscription, we offer a refund policy as described below.

**2. Eligibility for Refunds**

* **Subscription Services:** Refunds are only available for annual subscriptions if requested within 14 days of purchase.
* **Non-Subscription orders:** Refunds are only available for non-subscription orders if requested within 14 days of purchase and orders returned in full.
* **Technical Issues:** If you experience technical issues that prevent you from using our services, please contact our support team. We will work to resolve the issue or provide a pro-rated refund based on the remaining subscription period, which is up to the discretion of Cards Carousel management.

**3. How to Request a Refund**

To request a refund, please contact our customer service team at [info@cardscarousel.co.uk](mailto:info@cardscarousel.co.uk) with your order details and the reason for your refund request.

**4. Processing Refunds**

Refunds will be processed within 7-10 business days to the original payment method used during the purchase.

**5. Changes to This Refund Policy**

We may update this Refund Policy from time to time. Any changes will be posted on this page with an updated revision date. Please review this policy periodically for any updates.

**6. Contact Us**

If you have any questions about this Refund Policy, please contact us at:

**Cards Carousel**  
www.cardscarousel.co.uk  
[info@cardscarousel.co.uk](mailto:info@cardscarousel.co.uk)